

Possible Warranty/Exchange Policy

If you don't have time to wait while your warranty accessory or component is being adjudicated and in support of returning your aircraft to service as soon as possible, QAA will provide a Possible Warranty/Exchange accessory or component with the following conditions:

- A Warranty Investigation Request Form must be completed prior to the Possible Warranty Part Shipping
- Possible Warranty Part must be paid for at the time of shipment to include core and freight costs. This is to ensure that the warranty part in question is returned. We understand that this will require you to purchase two accessories or components, however, QAA gives warranty evaluations our top priority to minimize the time that this expense is outstanding.
- A signed copy of this policy must be received

If you request for warranty is approved, we will credit your original transaction, to include freight.

Should your request for warranty be denied, you will be given the opportunity to choose one the three options below:

- 1) The accessory or component being considered for warranty may be returned to you as is, subject to a warranty evaluation fee and freight costs. This fee is \$110.00 if the part in question was serviced by QAA. If the part in question was serviced by a partner/supplier of QAA, QAA will pass through the evaluation fee at no mark-up.
- 2) The accessory or component being considered for warranty may be used as a "core" to satisfy the core requirement for the Possible Warranty/Exchange transaction.
- 3) The accessory or core being considered for warranty will be returned to its' original condition and the cost of this service will be deducted from the credit due

Please confirm that you understand these three options by signing and dating below.

Signed:

Dated: